



For detailed information on rates and fees, call **512-494-9400** or **1-888-340-6465**.
Para información detallada o tarifas en español, llame al **512-494-9400** o llame al **1-888-340-6465**.

RATES
Austin Energy — ELECTRIC

RESIDENTIAL RATES	Customer Charge (\$/Month)	Energy Charge (\$/kWh) kWh Tier	Power Supply Adjustment (\$/kWh)	Regulatory Charge (\$/kWh)	Community Benefit Charge (\$/kWh)
Inside City Limits	\$16.50	0 - 300 \$0.04640 301 - 900 \$0.05138 901 - 2,000 \$0.07525 Over 2,000 \$0.10884	\$0.04118	\$0.01338	\$0.01275
Outside City Limits	\$16.50	0 - 300 \$0.04640 301 - 900 \$0.04664 901 - 2,000 \$0.06066 Over 2,000 \$0.07937	\$0.04118	\$0.01338	\$0.01021

INSIDE COMMERCIAL RATES — INSIDE CITY LIMITS

Customer Classification	Customer Charge (\$/Month)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$38.23	N/A	\$0.03129	\$0.04118	0.01338 / kWh	\$0.00948
Secondary ≥ 10 < 300 kW	\$60.08	\$9.83	\$0.01932	\$0.04118	\$3.73 / kW	\$0.00948
Secondary ≥ 300 kW	\$300.42	\$12.56	\$0.01840	\$0.04118	\$3.73 / kW	\$0.00948
Primary < 3 MW	\$327.73	\$12.56	\$0.00119	\$0.04005	\$3.65 / kW	\$0.00927
Primary ≥ 3 < 20 MW	\$2,731.05	\$15.30	\$0.00020	\$0.04005	\$3.65 / kW	\$0.00927
Primary ≥ 3 < 20 MW HLF	\$6,881.15	\$14.66	N/A	\$0.04005	\$3.65 / kW	\$0.00237
Primary ≥ 20 MW	\$3,004.16	\$16.24	\$0.00166	\$0.04005	\$3.65 / kW	\$0.00927
Primary ≥ 20 MW HLF	\$21,848.40	\$15.74	N/A	\$0.04005	\$3.65 / kW	\$0.00237
Transmission	\$3,823.47	\$14.21	\$0.00375	\$0.03956	\$3.61 / kW	\$0.00918
HLF (Contract) Transmission	\$21,848.40	\$12.10	N/A	\$0.03956	\$3.61 / kW	\$0.00237

OUTSIDE COMMERCIAL RATES — OUTSIDE CITY LIMITS

Customer Classification	Customer Charge (\$/Month)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$38.23	N/A	\$0.03129	\$0.04118	0.01338 / kWh	\$0.00694
Secondary ≥ 10 < 300 kW	\$60.08	\$9.83	\$0.01932	\$0.04118	\$3.73 / kW	\$0.00694
Secondary ≥ 300 kW	\$300.42	\$12.56	\$0.01840	\$0.04118	\$3.73 / kW	\$0.00694
Primary < 3 MW	\$327.73	\$12.56	\$0.00119	\$0.04005	\$3.65 / kW	\$0.00681
Primary ≥ 3 < 20 MW	\$2,731.05	\$15.30	\$0.00020	\$0.04005	\$3.65 / kW	\$0.00681
Primary ≥ 3 < 20 MW HLF	\$6,881.15	\$14.66	N/A	\$0.04005	\$3.65 / kW	\$0.00237
Primary ≥ 20 MW	\$3,004.16	\$16.24	\$0.00166	\$0.04005	\$3.65 / kW	\$0.00681
Primary ≥ 20 MW HLF	\$21,848.40	\$15.74	N/A	\$0.04005	\$3.65 / kW	\$0.00237
Transmission	\$3,823.47	\$14.21	\$0.00375	\$0.03956	\$3.61 / kW	\$0.00675
HLF (Contract) Transmission	\$21,848.40	\$12.10	N/A	\$0.03956	\$3.61 / kW	\$0.00237

OTHER RATES

Customer Classification	Customer Charge (\$/Month)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)
Customer Owned Metered Lighting	\$16.39	\$0.08342	\$0.04118
Customer Owned Non-Metered Lighting	N/A	\$0.03176	\$0.04118

Customer Classification	100 Watt or Less (Billed 35 kWh)	101 - 175 Watt (Billed 60 kWh)	176 - 250 Watt (Billed 90 kWh)	251 Watt or Greater (Billed 140 kWh)	Power Supply Adjustment (\$/kWh)
Security Lights	\$10.16	\$17.37	\$26.11	\$40.64	\$0.04118

*Pursuant to Austin City Council Ordinance, the Austin Energy Power Supply Adjustment may be updated monthly as necessary to recover pass-through costs.

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THE CITY OF AUSTIN IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT

RATES
Austin Water — WATER & WASTEWATER

WATER RATES FOR RETAIL CUSTOMERS

Monthly Customer Charges

Single-Family Residential Customers

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Tiered Minimum Charge (Based on Total Billed Volume)	
5/8	\$7.75		Unit Rate Per 1,000 Gallons	
3/4	\$11.63		0-2,000	\$1.36
1	\$19.38		2,001-6,000	\$3.91
1 1/2	\$50.38		6,001-11,000	\$10.43
2	\$84.48		11,001-20,000	\$23.54
3	\$142.60		20,001-Over	\$35.54
4	\$253.43		Customer Assistance Program (CAP)	
6	\$585.13		The Monthly Customer Charge, Monthly Tiered Minimum Charge, and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.	
8	\$1,557.75			
10	\$2,712.50			
12	\$3,410.00			

Non-Residential Customers

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Additional Fixed Minimum Charge (Based on Total Billed Consumption)	
			Multifamily	Commercial
5/8	\$7.75		\$12.97	\$9.16
3/4	\$11.63		\$19.46	\$13.74
1	\$19.38		\$32.43	\$22.90
1 1/2	\$50.38		\$84.31	\$59.54
2	\$84.48		\$141.37	\$99.84
3	\$142.60		\$238.65	\$168.54
4	\$253.43		\$424.12	\$299.53
6	\$585.13		\$979.24	\$691.58
8	\$1,557.75		\$2,606.97	\$1,841.16
10	\$2,712.50		\$4,539.50	\$3,206.00
12	\$3,410.00		\$5,706.80	\$4,030.40

Large Volume and Wholesale Customers

All charges vary by customer

Volume Unit Charges

Single-Family Residential Customers

Residential Non-CAP	
0-2,000	\$3.27
2,001-6,000	\$5.57
6,001-11,000	\$10.26
11,001-20,000	\$16.52
20,001-Over	\$20.40

Residential CAP	
0-2,000	\$1.37
2,001-6,000	\$4.22
6,001-11,000	\$8.10
11,001-20,000	\$14.45
20,001-Over	\$19.20

Non-Residential Customers

All Volumes: Unit Rate Per 1,000 Gallons

	Multifamily	Commercial
Off Peak (Nov-Jun)	\$4.86	\$5.57
Peak (Jul-Oct)	\$5.60	\$6.35

All Water Retail Non-CAP Customers

Unit Rate Per 1,000 Gallons	
Reserve Fund Surcharge	\$0.05
Community Benefit Charge (CBC)	\$0.30
GoPurple Charge (CBC)	\$0.15
GoPurple (voluntary, per month)	\$6.00
Drought Rate Surcharge*	
Stage 3	\$1.00
Stage 4	\$2.00
Stage 5	\$3.00

*Will take effect next monthly billing cycle following the declaration of Stage 3, 4, or 5 water restrictions.

WASTEWATER SERVICE RATES FOR RETAIL CUSTOMERS

Monthly Customer Charges

All Customers	\$11.26
All Wastewater Retail Non-CAP Customers Unit Rate Per 1,000 Gallons	
Community Benefit Charge (CBC)	\$0.30
GoPurple (CBC)	\$0.15

Customer Assistance Program (CAP) The Monthly Customer Charge and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.

Volume Charges (rate per 1,000)

Non-CAP Unit Rate Per 1,000 Gallons	
0 – 2,000 Gallons	\$6.30
2,001 – 6,000 Gallons	\$13.40

CAP Unit Rate Per 1,000 Gallons	
0 – 2,000 Gallons	\$3.80
2,001 – 6,000 Gallons	\$9.85

Non-Residential Customers	
Multifamily	\$10.71
Commercial	\$11.62

RATES

AUSTIN RESOURCE RECOVERY — MONTHLY TRASH

Customer Charge		Trash Charges			
Commercial: \$23.80	Plus (+)	Each Small (24-gallon) trash cart	\$4.70	Frequency Surcharge	1x per week: \$0.00
		Each Medium (32-gallon) trash cart	\$6.25		2x per week: \$40.00
		Each Large (64-gallon) trash cart	\$12.50		3x per week: \$100.00
		Each Extra Large (96-gallon) trash cart	\$40.30		6x per week: \$200.00
					7x per week: \$240.00
Residential: \$23.80		Each Small (24-gallon) trash cart	\$4.70	Dumpster Service: \$20.00	
		Each Medium (32-gallon) trash cart	\$6.25		
		Each Large (64-gallon) trash cart	\$12.50		
		Each Extra Large (96-gallon) trash cart	\$40.30		

CENTRAL BUSINESS DISTRICT

Commercial	\$31.50 + \$23.25 Trash per cubic yard per week + \$11.50 Organics per cubic yard per week
Residential	\$31.50 + \$20.00 Dumpster Fee

OTHER FEES & CHARGES

New Service Fee	\$15.00	Un-Stickered Extra Trash, per bag	\$10.20
Cart Exchange Fee	\$15.00	Extra Trash Stickers	\$5.00
Return Trip Fee	\$20.50	Damaged Cart Fee	\$45.00
Special Hauling and Collection Services: call 3-1-1 for pricing and scheduling information.			

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Austin Resource Recovery	\$5.45	\$12.85

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Austin Development Services Code Compliance	\$4.80	\$6.60

WATERSHED PROTECTION — MONTHLY DRAINAGE CHARGE

Monthly Drainage Charge	=	Monthly Base Rate (\$/sq. ft.)	X	Total Impervious Cover (sq. ft.)	X	Adjustment Factor
Charge per property		\$0.00593		Measured in square feet for each property		(1.5425 x Percent of Impervious Cover) + 0.1933

FEES

	DESCRIPTION	AMOUNT	TIME OF PAYMENT
Transportation	Fee based on developed acreage and a trip factor based on usage of the property.	Single Family Home: \$21.80 Garage Apartment : \$21.80 Mobile Home: \$14.03 Townhouse/ Condominium: \$16.35 Duplex: \$19.62 Garage Apt: \$19.74 Triplex: \$16.34 Fourplex: \$16.34 Five or more units: \$16.57 Commercial: \$109.00	Monthly
Initiation	Charge to initiate new electric and/or water service.	\$20.00	First Bill
Re-Initiation of Service	Charge to re-initiate service at an address where customer had previous service at the same address	\$25.00	Added to next bill
Account Records	Charge for researching or compiling customer accounting/ billing information.	\$25.00/hr	Added to next bill
Returned Payment	Charge to process account payments that are returned, dishonored or denied by a bank, lender or 3rd party payer.	\$30.00	Added to next bill
Late Penalty Payment	Charge when payments arrive after due date. Postmarks cannot be recognized as proof of timely payment.	5% of unpaid water, wastewater and electric charges	Added to next bill
Smart Meter Opt-Out	Opt out of Automated Smart Meter System and switch to manual analog meter reads	\$75.00 set up charge \$10 monthly charge	Added to next bill
Customer Requested Meter Test	Charge to test a meter upon a customer's request when a test at the address was performed during the preceding 36 months and over-registration is not in excess of industry standards.	\$25.00	Added to next bill
Temporary Construction/ Homebuilders Loop	Charge to install an electric meter for construction purposes only.	\$362.00	Added to next bill
Broken Seal	Charge to replace a broken electric meter seal.	\$55.00	Added to next bill
Meter Tampering	Charge to investigate tampered electric meters (may be in addition to utility diversion charges).	\$850.00	Added to next bill

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